



2015 SAN MATEO COUNTY HOMELESS CENSUS AND SURVEY

FINAL REPORT

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2015 San Mateo County Homeless Census And Survey

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I. PURPOSE

The purpose of the 2015 Homeless Census and Survey (“the Census and Survey”) is to gather and analyze information to help the community understand homelessness in San Mateo County. This data forms the basis for effective planning to solve this complex and long-standing problem. The San Mateo County Human Services Agency’s Center on Homelessness and the San Mateo County Continuum of Care (CoC) Steering Committee were responsible for overseeing this data collection effort, with assistance from a broad group of community partners, including non-profit social service providers, city and town governments, and homeless and formerly homeless individuals.

The Census and Survey was designed to meet two related sets of data needs. The first is the requirement of the U.S. Department of Housing and Urban Development (HUD) that communities applying for McKinney-Vento Homelessness Assistance funds (also known as Continuum of Care or “CoC” funds) must conduct a point-in-time count of homeless people a minimum of every two years. These counts are required to take place in the last ten days of January. The Census and Survey was conducted in January 2015 to meet this HUD requirement. The previous HUD-mandated count was conducted in January 2013.

The second set of data needs that the Census and Survey is designed to meet are those outlined in “Housing Our People Effectively (HOPE): Ending Homelessness in San Mateo County” (the “HOPE Plan.”) This Plan is the result of a year-long process that began in 2005 and incorporated the experiences and expertise of over 200 stakeholders, including members of the business, nonprofit and government sectors. The HOPE Plan lays out concrete strategies designed to end homelessness in our community within 10 years. Plan implementation is overseen by the HOPE Inter Agency Council (IAC). The bi-annual Census and Survey provides data the IAC and the community needs to guide the implementation of the HOPE Plan, by collecting and analyzing a wealth of additional information beyond what is required by HUD. This data allows for a more complete understanding of who is homeless, why they are homeless, and what they need to end their homelessness, and helps ensure that the interventions undertaken through HOPE are targeted to achieve the best possible results.

II. METHODOLOGY

The 2015 Census and Survey consisted of two main components:

1. The Homeless Census (“the census”), a point-in-time count of homeless persons living on the streets, in vehicles, homeless shelters, transitional housing and institutional settings (jails, hospitals, substance abuse treatment programs) on the night of January 22, 2015.
2. The Homeless Survey (“the survey”), consisting of interviews with a representative sample of 239 unsheltered homeless people conducted over a two-week period between January 26 and February 9, 2015. Homeless people who were interviewed were asked to respond to a questionnaire designed to elicit demographic information (e.g. age, gender, disabilities, veteran status), as well as information about how long and how many times they have been homeless, and their use of benefits and services.

The Census and Survey used the definition of homelessness established in the federal McKinney-Vento Homeless Assistance Act as the basis for determining who to include and exclude:

1. An individual who lacks a fixed, regular and adequate nighttime residence, and
2. An individual who has a primary nighttime residence that is:
 - a. A supervised publicly or privately operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for the mentally ill); or
 - b. An institution that provides a temporary residence for individuals intended to be institutionalized; or
 - c. A public or private place not designated for, or ordinarily used as, a regular sleeping accommodation for human beings.

This definition does not include people who are “at-risk” of homelessness (i.e. living in unstable housing situations) or those who are “couch surfing” (i.e. those who “float” from location to location).

Additional details about the methodology used in the Census and Survey may be found in Appendix 1.

III. FINDINGS

A. Homeless Census

The sections below provide a summary of key findings from the 2015 Homeless Census. Complete Census data may be found in Appendix 2.

1. Number of Homeless People

The 2015 Census determined that there were **1,772 homeless people in San Mateo County on the night of January 22, 2015** comprised of:

- 775 unsheltered homeless people (living on streets, in vehicles, in homeless encampments) and,
- 997 sheltered homeless people (in emergency shelters, transitional housing, motel voucher programs, residential treatment, jails, and hospitals).

2. Number of Homeless Households

The 1,772 homeless people counted comprised **1,387 households** as follows:

- 1,240 “adults only” households, i.e. without dependent children (89%);
- 147 family” households, i.e., with dependent children (11%)

The chart below summarizes the types of locations where homeless people were counted, broken down by household types: adult-only households and family households.

Table 1: Homeless Count by Location and Household Type						
Location	Adult Only Households	People in Adult Only Households	Family Households	People in Family Households	Total Households	Total People
Unsheltered Count						
Streets	327	331	0	0	327	331
Cars	92	98	18	59	110	157
RVs	89	95	17	56	106	151
Encampments	136	136	0	0	136	136
Subtotal Unsheltered	644	660	35	115	679	775
Shelter Count						
Emergency Shelters	152	152	12	35	164	187
Motel Voucher Programs	0	0	22	67	22	67
Transitional Housing	155	155	78	299	233	454
Institutions	289	289	0	0	289	289
Subtotal Sheltered	596	596	112	401	708	997
TOTAL	1,240	1,256	147	516	1,387	1,772

3. Comparison of Year to Year Results

a. Summary of Changes

The table below shows the count totals from 2009 through 2015.

Table 2: Homeless Count 2009 Through 2015						
Location	2009	2011	2013	2015	Net Change (2013 to 2015)	% Change (2013 to 2015)
Street Count						
People Observed on Streets	422	466	353	331	-22	-6%
People in Cars	96	126	231	157	-74	-32%
People in RVs	170	246	392	151	-241	-61%
People in Encampments	115	324	323	136	-187	-58%
Subtotal Street Count	803	1,162	1,299	775	-524	-40%
Shelter Count						
People in Emergency Shelters	267	215	243	187	-56	-23%
People in Motel Voucher Programs	74	43	29	67	38	131%
People in Transitional Housing	403	441	431	454	23	5%
People in Institutions	249	288	279	289	10	4%
Subtotal Shelter Count	993	987	982	997	15	2%
TOTAL HOMELESS PEOPLE	1,796	2,149	2,281	1,772	-509	-24%

b. Analysis of Changes

Unsheltered Homeless People

As illustrated in the chart above, there was a 40% decrease in the number of unsheltered people in 2015 compared to 2013. The number of people observed on the street dropped by 6%, while the number of people in cars, RVs and encampments went down substantially, by 32%, 61% and 58% respectively. This is the first time in the past four counts that the number of unsheltered people has gone down.

There were several factors that contributed to the decrease in the unsheltered count:

- Enumerators observed fewer homeless people on the street compared to 2013, including zero families with children;
- Enumerators counted fewer cars, vans and RVs with sleeping occupants than in 2013;
- Based on responses to interviews with a representative sample of unsheltered homeless people (see Section III.B, Homeless Survey), there were fewer people per vehicle and encampment than in 2013.

It should be noted that counting certain types of vehicles, particularly RVs, is an inexact process. People sleeping in cars can generally be assumed to be homeless, since cars are not designed as living spaces. RVs, however, are designed to be lived in and provide adequate living facilities provided there are electrical and sewer hookups or facilities available nearby. In 2013, enumerators counted a number of RVs that were parked on private property (e.g. in driveways of homes) whose occupants likely were not truly homeless. In 2015, enumerators were instructed to only count RVs parked on public property that had sleeping occupants and did not appear to be connected to services. This tightening of the criteria for counting RVs likely led to some of the reduction in the number that were counted. See Appendix 1, Methodology, for a further discussion of the challenges of counting homeless people living in RVs.

Sheltered Homeless People

The sheltered count increased in comparison to 2013, though only by a factor of 2%. The total number of sheltered people went up from 982 in 2013 to 997 in 2015. Given that the inventory of available shelter and transitional housing beds has changed relatively little in the past two years, this increase is likely due to fluctuations in bed utilization rate.

Total Number of Homeless People

Overall, the 2015 homeless count of 1,772 total people represented a 24% decrease compared to 2013. This was largely a result of the decrease in homeless people observed in vehicles and encampments, as discussed above. This decrease reversed a trend of counts that have been going up consistently since 2009.

Homeless Families With Children

The percentage of households with children versus those without children went up slightly from 2013 to 2015. In 2015, 89% of households were either single individuals or couples without children and 11% were households with children. In 2013, this split was 90% adult households and 10% families with children.

As in prior years, the enumerators counted very few unsheltered homeless families with children. Of the 147 family households counted in 2015, 112 (76%) were living in shelters and 35 (24%) were in cars or RVs. There were no families with children observed on the street. The very low numbers of unsheltered homeless families reflects the County's ongoing commitment to preventing family homelessness and its investment in programs targeting families with children, such as the Motel Voucher Program, Inclement Weather Voucher Program, and homelessness prevention programs operated by the Core Service Agency Network. It is also notable that all the unsheltered families counted were living in vehicles, none were observed living outdoors or in encampments.

The 2015 data on homeless families is consistent with the experience of San Mateo County service providers who observe that homeless families with children rarely live on the streets and are much more likely to reside in shelters or cars. Many families with children also live in places that do not meet the HUD standard of homelessness (i.e. they are living temporarily with friends or families) yet they are very precariously housed. See the section on "Hidden Homelessness," below for more details.

See Appendix 2 for additional data on household composition of sheltered and unsheltered people.

4. Geographic Breakdown

a. 2015 Distribution of Homeless People by City

The following table summarizes the geographic distribution of the homeless people who were counted in the 2015 Census. Note that data is collected according to Census Tract, rather than by jurisdiction. Since some Census Tracts span multiple jurisdictions, data for some jurisdictions may include people in neighboring areas. For example, data for Half Moon Bay may include some individuals counted outside the city boundaries.

Table 3: Geographic Distribution of Sheltered and Unsheltered Homeless People			
City	Unsheltered	Sheltered	Total
Airport	1	0	1
Atherton	1	0	1
Belmont	11	0	11
Brisbane	21	0	21
Burlingame	7	24	31
Colma	3	0	3
Daly City	32	11	43
East Palo Alto	95	83	178
Foster City	0	0	0
Half Moon Bay	84	0	84
Hillsborough	0	0	0
Menlo Park	27	146	173
Millbrae	8	0	8
Pacifica	63	0	63
Portola Valley	0	0	0
Redwood City	223	314	537
San Bruno	8	3	11
San Carlos	20	0	20
San Mateo	82	186	268
South San Francisco	55	86	141
Unincorporated	32	0	32
Coastside	22	0	22
Central - Highlands/Baywood	0	0	0
North - Broadmoor	0	0	0
South - N Fair Oaks, Emerald Lk, West MP	10	0	10
Woodside	2	0	2
Scattered Sites	0	95	95
Confidential	0	49	49
TOTAL	775	997	1,772

b. Unsheltered Homeless Population By City Compared to General Population

The table below provides an analysis of the total number of unsheltered people¹ counted in each jurisdiction compared to the total population of people in each jurisdiction.

Table 4: Unsheltered Homeless People Compared to Total Population				
City	General Population*	% of General Population	Unsheltered Homeless Population	% of Unsheltered Homeless Population
Airport	NA	NA	1	0.13%
Atherton	7,159	0.96%	1	0.13%
Belmont	26,731	3.58%	11	1.42%
Brisbane	4,443	0.59%	21	2.71%
Burlingame	29,892	4.00%	7	0.90%
Colma	1,492	0.20%	3	0.39%
Daly City	104,739	14.01%	32	4.13%
East Palo Alto	29,143	3.90%	95	12.26%
Foster City	32,377	4.33%	0	0.00%
Half Moon Bay	12,013	1.61%	84	10.84%
Hillsborough	11,273	1.51%	0	0.00%
Menlo Park	33,071	4.42%	27	3.48%
Millbrae	22,424	3.00%	8	1.03%
Pacifica	38,606	5.17%	63	8.13%
Portola Valley	4,518	0.60%	0	0.00%
Redwood City	80,872	10.82%	223	28.77%
San Bruno	42,443	5.68%	8	1.03%
San Carlos	29,387	3.93%	20	2.58%
San Mateo	101,128	13.53%	82	10.58%
South San Francisco	66,174	8.85%	55	7.10%
Unincorporated	64,007	8.56%	32	4.13%
Woodside	5,481	0.73%	2	0.26%
TOTAL	747,373	100.00%	775	100.00%

As indicated in this chart, several cities have a higher percentage of the unsheltered homeless population than their share of the general population. These include: Brisbane, East Palo Alto, Half Moon Bay, Pacifica and Redwood City. Similar results were found in prior counts. The

¹ Note that this data does not include sheltered homeless people (those living in emergency shelters, transitional housing, etc.). The inclusion of the sheltered homeless people would skew the data towards those jurisdictions with the largest numbers of shelters and transitional housing programs.

higher numbers of homeless people in certain jurisdictions tends to correlate with higher poverty levels in those communities.

c. Comparison of 2009 to 2015 Data By City

The table below shows the unsheltered population in each jurisdiction over the past four counts (2009 through 2015). The final columns show the net and percent change between 2013 and 2015. For most jurisdictions the count went down, which is consistent with the reduction in unsheltered homelessness community-wide.

Table 5: 2009 Through 2015 Counts by Jurisdiction						
City	2009 Count	2011 Count	2013 Count	2015 Count	Net Change (2013-2015)	Percent Change (2013-2015)
Airport	4	9	5	1	-4	-80%
Atherton	0	1	0	1	1	NA
Belmont	5	1	43	11	-32	-74%
Brisbane	1	0	34	21	-13	-38%
Burlingame	8	3	13	7	-6	-46%
Colma	0	1	7	3	-4	-57%
Daly City	49	44	27	32	5	20%
East Palo Alto	204	385	119	95	-24	-20%
Foster City	0	0	7	0	-7	-100%
Half Moon Bay	19	41	114	84	-30	-26%
Hillsborough	0	0	0	0	0	0%
Menlo Park	25	72	16	27	11	71%
Millbrae	1	1	21	8	-13	-61%
Pacifica	16	95	150	63	-87	-58%
Portola Valley	3	16	2	0	-2	-100%
Redwood City	220	233	307	223	-84	-27%
San Bruno	34	14	99	8	-91	-92%
San Carlos	11	9	10	20	10	100%
San Mateo	99	68	103	82	-21	-21%
South San Francisco	7	122	172	55	-117	-68%
Unincorporated	95	47	46	32	-14	-30%
Woodside	2	0	7	2	-5	-69%
Scattered Sites	0	0	0	0	0	NA
TOTAL	803	1,162	1,299	775	-524	-40%

As the table illustrates, certain jurisdictions have experienced significant fluctuations in the numbers of homeless people over the past four bi-annual counts. This may reflect the mobility of the homeless population within the County and the limitations of point in time counts.

5. “Hidden” Homelessness

While many of the homeless people in San Mateo County are either residing in shelters or visible on the streets or in vehicles, there are also many homeless people in places that are not easily accessible to enumerators. These “hidden” homeless populations include individuals who live in structures not meant for human habitation, such as storage sheds, unconverted garages, shacks, bus stations, etc. These individuals fall under HUD’s official definition of homelessness, but they typically are not found during homeless counts because they are not visible on the streets.

Additionally, there are substantial numbers of people who stay temporarily in the homes of friends or family but who lack their own permanent housing. People who shelter temporarily with friends or family are not considered officially homeless according to HUD definitions of homelessness, but rather as “unstably housed,” or “at-risk of homelessness.” In the HOPE Plan, people who stay temporarily with family and friends are categorized as “at-risk” of homelessness. However, these individuals often self-identify as homeless and many homeless service providers and advocates believe they should be included in official homeless counts.

In 2009 and 2011 the Center on Homelessness conducted a “Hidden Homeless Study” to attempt to further analyze the number of people who are missed during the one night census. The 2011 study revealed that an estimated 9% of homeless people seeking services from providers during the three days following the count were probably missed because they lived in places that would not be visible (e.g. sheds, garages, on private property, etc.). The study further found a substantial number of people who were living temporarily with family and friends who considered themselves to be homeless even though they would not meet the HUD definition. These households were more likely to be families with children, confirming the anecdotal evidence from service providers that homeless families are more likely than single adults to stay temporarily in the homes of family members or friends.

There was no Hidden Homeless Study conducted in 2015. A description of the methodology for the 2011 Hidden Homeless Study may be found in the 2011 Census and Survey Report.

B. Homeless Survey

For the 2015 Homeless Survey, volunteers conducted interviews with a representative sample of 239 unsheltered homeless people using a brief interview questionnaire. Given the difficulty of locating unsheltered homeless families with children during the regular survey time frame (only two households with children were interviewed in the homeless survey), a separate over-sampling survey of homeless families was conducted in the month following the count. The

data gathered during this survey provides some additional demographic information about unsheltered homeless families.

The sections below provide a summary of key findings from the Homeless Survey, as well data on sheltered homeless people from the County's HMIS system where available and relevant. Complete Homeless Survey data may be found in Appendix 3.

1. Demographic Data

The results of the 2015 unsheltered homeless survey indicated that the typical unsheltered homeless person in San Mateo County is a single man with at least one disability. The homeless count found that 85% of unsheltered people on the night of the count were single adults. Among the people surveyed, 75% were men, and 43% had at least one disability. The most commonly cited disabilities were alcohol or drug problems (26%), mental illness (24%), chronic health problems (15%), and physical disability (13%).

Rates of disability were lower in the 2015 survey than in the 2013 survey, but this is likely due to significant changes in how questions were asked. The 2015 survey used a set of questions suggested by HUD which asked not only if respondents had a particular health or behavioral health condition but also whether the condition interfered with their ability to be employed or stay in stable housing. This resulted in fewer people indicating they had a disability than in previous surveys, which did not ask about how their condition affected their ability to function.

The population of sheltered homeless people looks somewhat different than the unsheltered population. While this population is still predominantly single and male, there is a greater representation of families. Of the homeless people living in shelters, transitional housing and institutional settings, 40% are in families with children, compared to only 15% of the people who are unsheltered. Sheltered individuals were 56% male and 44% female. Levels of disability are also somewhat lower among the sheltered population compared to the unsheltered population: only 22% reported having a mental illness and 23% chronic substance use.

The Ethnicity of the homeless population (including both sheltered and unsheltered people) was 32% Latino or Hispanic and 68% non-Hispanic. When asked to identify their Race, 53% indicated they were White, 21% Black or African-American, 4% Asian, 11% American Indian/Native American, 9% Native Hawaiian/Pacific Islander, and 3% were of multiple races.² This data reveals that some groups are over- or under-represented among homeless people in San Mateo County. African Americans represent only 3% of the total County population, yet are 21% of the homeless population. Many of the African Americans in San Mateo County live in the south county communities of East Palo Alto and Redwood City, which, as noted earlier,

² In accordance with federal requirements, Ethnicity and Race are considered separate categories for the purpose of the homeless count. People are asked to identify their Ethnicity as either Hispanic or Non-Hispanic, and are given six options to select from for Race (White, Black, Native American, Pacific Islander, Asian, Multiple Races). Some people who indicate their Ethnicity is Hispanic do not feel any of these Race categories are applicable, but since there is no "other" option, they have to be counted under one of these six categories. In the most recent survey, some Latino respondents selected "Native American" as their Race.

have a disproportional number of homeless people. Latinos are only 25% of the County population, but 32% of the homeless population.

Of the unsheltered homeless people counted, 13% were Veterans (having either served in the U.S. Armed Forces and/or in the National Guard or as Reservists). The proportion of unsheltered homeless veterans counted has remained relatively steady over the past two counts (13% in 2011 and 11% in 2013). Among the sheltered people counted in the HMIS system, 19% were veterans. This was a slight decrease from 2013 when 24% of sheltered homeless people were veterans.

Many unsheltered homeless people in San Mateo County have been homeless repeatedly and/or for long periods of time. The survey found that 35% were “chronically” homeless, meaning that they were disabled and had been homeless for longer than 12 months or for 4 times in the past 3 years. This represented a major decrease from 2013, when 65% of those surveyed met the definition of chronic homelessness. This decrease is likely due to the overall reduction in number of disabled people counted, which is discussed above. Since the questions relating to disability changed, fewer people in the survey indicated they had a disabling condition, and therefore fewer people met the definition of chronic homelessness.

The typical homeless person has strong connections to San Mateo County. Of those who responded to the survey, 75% reported that that they were living in San Mateo County at the time they became homeless and 57% indicated that their hometown was in San Mateo County.

2. Service Utilization

In addition to providing demographic data, the survey also provided critical data about the services that unsheltered homeless people need. Given their high rates of disability, it was not surprising that the survey found high rates of service use among unsheltered homeless people. Of those surveyed, 79% indicated they had accessed free meals, 40% transportation assistance, 33% health services and 23% mental health services. However, while 43% of people indicated they had some sort of disability, only 29% were receiving SSI or SSDI. Of those who indicated they had a mental illness, only 38% indicated they were receiving mental health services.

The survey also documented that homeless people tend to be frequent users of emergency services, which are not only very expensive but also are not highly effective in helping them become more stable. Of those surveyed, 33% reported that the main place they receive medical care is the emergency room and another 14% indicated they received no medical care at all. Of those who indicated they had a chronic medical condition, only 32% indicated they were accessing health services.

Criminal justice system involvement was prevalent among those surveyed, with 21% indicating they were on probation or parole or both. This was an increase compared to 2013 when 14% indicated reported being on probation or parole, but a decrease compared to the 27% found in 2011. The survey also found that involvement with the foster care system increased slightly

from 10% in 2013 to 11% in 2015. Of those surveyed who had been in foster care, 15% indicated they had been in foster care in San Mateo County.

In the 2015 survey, 28% of respondents indicated they had been a victim of domestic violence, a significant increase from 2013 when only 16% said they had experienced domestic violence.

IV. IMPLICATIONS FOR SYSTEMS IMPROVEMENT

Planners, policymakers and service providers have a wealth of data available from the homeless surveys of the past four bi-annual counts (2009 through 2015) as they work to expand and improve the system of housing and services for homeless people. The following are some strategies and approaches that have been and will continue to be included in local efforts to prevent and reduce homelessness.

- Addressing the lack of housing affordability by continuing to create supportive and affordable housing for homeless people;
- Designing and implementing housing retention programs to help those at-risk of homelessness keep their housing with appropriate services and supports;
- Continuing to implement specialized outreach to homeless veterans and linking them to available housing resources, particularly the VASH permanent housing program and SSVF prevention and rapid re-housing programs;
- Working with the systems of care whose clients have very high levels of homelessness, particularly the alcohol and drug treatment, mental health, criminal justice and foster care systems, to develop strategies for meeting the housing and service needs of these populations;
- Coordinating with the health systems to ensure that all homeless single adults are able to access the health care available since the expansion of Medi-Cal through the Affordable Care Act;
- Embracing joint planning between the County and local jurisdictions to meet the housing and service needs of homeless people;
- Exploring non-traditional housing options for utilization or development such as shared housing and residential care facilities for populations with specialized needs, such as older adults;
- Continuing to operate the Homeless Outreach Team (HOT) program. HOT services include intensive outreach to and engagement with chronically homeless people and help connect them to permanent supportive housing. This program helps reduce the incidence of chronic homelessness.

This report may be downloaded at <http://hsa.smcgov.org/center-homelessness>.

APPENDIX 1: METHODOLOGY

A. Overview

1. Project Team

The San Mateo County 2015 Homeless Census and Survey (the “Census and Survey”) was conducted in January and February 2015. The San Mateo County Human Services Agency’s Center on Homelessness staff were responsible for project planning and implementation. The Center on Homelessness contracted with Kate Bristol Consulting (KBC) and Philliber Research Associates (PRA) for assistance with developing the project methodology, analysis of the data and preparation of the final report.

2. Census and Survey Components

The Census and Survey consisted of two main components:

- Homeless Census (“the census”), a point-in-time count of homeless persons living on the streets, in vehicles, homeless shelters, transitional housing and institutional settings on January 22, 2015, and,
- Homeless Survey (“the survey”), consisting of interviews with a representative sample of 239 unsheltered homeless people conducted over a two-week period between January 26 and February 9, 2015. Homeless people who were interviewed were asked to respond to a questionnaire designed to elicit demographic information (e.g. age, gender, disabilities, veteran status), as well as information about how long and how many times they have been homeless, and their use of benefits and services.

The methodology for each of these components is detailed in the sections that follow.

3. Definition of Homelessness

The Census and Survey used the definition of homelessness established by the U.S. Department of Housing and Urban Development (HUD) in the federal McKinney-Vento Homeless Assistance Act as the basis for determining who to include and exclude:

1. An individual who lacks a fixed, regular and adequate nighttime residence, and,
2. An individual who has a primary nighttime residence that is:
 - a. A supervised publicly or privately operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for the mentally ill); or
 - b. An institution that provides a temporary residence for individuals intended to be institutionalized; or
 - c. A public or private place not designated for, or ordinarily used as, a regular sleeping accommodation for human beings.

This definition does not include people who are “at-risk” of homelessness (i.e. living in unstable housing situations) or those who are “couch surfing” (i.e. those who “float” from location to location).

B. Homeless Census Methodology

The Homeless Census consisted of two parts:

1. A Street Count, in which teams of enumerators counted homeless people who were visible on the streets, in encampments or in vehicles in the early morning hours of January 22, 2015;
2. A Shelter Count, in which the organizations operating emergency shelters, transitional housing and other facilities housing homeless people reported on the numbers of individuals housed in their facilities on the night of January 22, 2015.

The complete census results are presented in Appendix 2.

1. Street Count Methodology

The Street Count was a “complete coverage” count that enumerated every homeless person visible on the streets, in encampments and in vehicles in every census tract in the county. The count was conducted by teams of volunteers who fanned out across San Mateo County in the early morning hours of January 22nd. The volunteers included staff from social service organizations, city and county departments, community members, and homeless “guides.” The guides were homeless individuals with knowledge about locations where homeless people typically sleep. The homeless guides received a \$10 per hour stipend for their work on the census.

The composition of the teams was also designed to maximize local knowledge -- volunteers were recruited from all over the county and team members were assigned to the census tracts with which they were most familiar. For census tracts that included state parks, park rangers served as enumerators.

Beginning three weeks prior to the count, the Center on Homelessness held trainings across the county to prepare volunteers for the count. The training included information about the purpose of the count, a review of the data collection tool and how to use it to record the numbers of people counted, and what to expect on the morning of the count.

On the morning of the count, the volunteers gathered at deployment sites at 5:00 AM for census tract assignments, maps, supplies, and a brief training review. During the enumeration, volunteers surveyed the streets, roads, highways and open spaces of their assigned tracts (either by foot, bike, or car) and recorded their results on tally sheets. Volunteers returned to their deployment sites prior to 9:00 AM. Upon their return, they turned in their census tally

forms and were debriefed by the deployment captains to ensure the integrity of the enumeration effort.

Volunteers did not make direct contact with homeless people during the census enumeration. Due to the imperative to conduct a complete count within a narrow time frame and the reluctance of many homeless people to consent to interviews, visual-only enumeration strategies were employed. The homeless people were counted and tallied according to these observed categories:

- Adult (over age 24)
- Child (under age 18)
- Age undetermined
- Female
- Male
- Gender Undetermined

Enumerators also noted the household composition of the people they observed, dividing them into single individuals or families with children under age 18.

The enumerators also counted:

- the number of vehicles (cars, vans, RVs, or campers) that appeared to have homeless people living in them, and,
- the number of homeless encampments they observed.

Due to safety concerns, enumerators did not go inside homeless encampments or look inside vehicles to separately count the people in them. In order to estimate the numbers of people in vehicles and encampments, multipliers were developed using data from the homeless survey (described in Section C, below), which asked respondents who had lived in vehicles or encampments to indicate the number of people they typically lived with and whether those people were adults or children. These multipliers were then used to estimate the numbers of people living in vehicles and encampments and their household composition. The methodology for the multiplier is discussed further below under the Homeless Survey.

2. Shelter Count Methodology

The Shelter Count component of the Homeless Census was conducted on the night of January 22nd. The Center on Homelessness compiled a comprehensive list of all facilities and programs providing short-term housing and shelter to homeless people. These facilities were divided into four categories:

- Homeless shelters
- Motel voucher programs
- Transitional housing
- Institutions (jails, hospitals, and inpatient alcohol and drug treatment programs)

The majority of programs on the list currently enter data on their clients into the County's Homeless Management Information System (HMIS). HUD requires all communities that receive federal homeless assistance funding to create and maintain an HMIS that meets specific standards. The HMIS database was used to extract data on the numbers of people in most of the emergency shelters, motel voucher programs, and transitional housing programs operating in the community. For the very small number of shelters and transitional housing programs that do not participate in the HMIS, the Center on Homelessness staff gathered data using a survey form. The jail, hospital, and AOD treatment programs do not participate in HMIS and so data from these locations was also collected using a survey.

C. Homeless Survey Methodology

For the 2015 homeless survey, volunteers conducted interviews with a representative sample of 259 unsheltered homeless people using a brief questionnaire. Over a two week period, about 40 to 50 volunteer surveyors conducted interviews with a sample of unsheltered homeless people. To collect additional demographic data on unsheltered homeless families, an "over-sampling" survey was conducted later in February and collected data from 40 vehicularly-housed families with children.

1. Training and Compensation of Survey Workers

The majority of the interviewers who conducted the survey were current or formerly homeless people. Evidence from other communities suggests that this approach is most successful, because homeless people are often more comfortable speaking candidly to another homeless person. Homeless or formerly homeless people are also more likely to know of locations where unsheltered homeless people can be found.

All interviewers received training from Center on Homelessness staff on topics including respondent eligibility (i.e. the definition of homelessness), interviewing protocol, prompting for detailed responses, and confidentiality. Homeless interviewers were paid a cash compensation for each completed survey. In addition, it was determined that survey data would be more easily collected if an incentive gift was offered to survey respondents in appreciation for their time and participation, so each respondent also received a cash incentive.

2. Sampling Methodology

Developing a sampling methodology for unsheltered homeless people can be very challenging. Given the difficulty of locating a sufficiently large number of people who were willing to be interviewed, it was not possible to develop either a truly random sampling methodology or a stratified sampling methodology. Instead, PRA developed a "convenience sample" approach, in which respondents were selected based upon their availability and willingness to participate. However, the surveys were distributed throughout the county in proportion to the results of the census. This ensured that there was appropriate representation of people from the different geographic areas of the community.

Collecting data on families with children who are unsheltered is particularly challenging. These households generally do not live outdoors or in encampments and often are missed during observation-based counts. Most often, they are living in cars or vans and thus are difficult to locate. In the past three surveys (2009, 2011 and 2013), the homeless survey found very few people who indicated they were accompanied by minor children. In an effort to better understand the population of unsheltered homeless families, and also to comply with new HUD reporting requirements relating to household types, in 2015 the Center on Homelessness conducted an additional “over-sampling” survey to collect additional surveys from unsheltered families. These additional 40 surveys were also conducted using a “convenience” sample approach and were collected by staff from non-profit agencies that work with at-risk and homeless families.

It should be noted that while the survey results are the product of a non-random survey, and therefore are not scientifically representative of the homeless population, the methodologies used in this survey have been employed in many communities and are approved by HUD as effective methods of obtaining data on the characteristics of homeless people.

3. Survey Design

The survey questions used in 2015 were different than in 2013. This year, HUD has provided a suggested set of questions designed to align with federal data reporting requirements. The Center on Homelessness adopted the suggested HUD survey format, but also added some additional questions based on local data needs. It should be noted that one result of changing the survey format is that it is more difficult to compare 2015 data with prior years. In particular, the approach to asking about disabling conditions is very different in the 2015 survey form than in the 2013 form, and yielded lower overall rates of disability among respondents. See Appendix 4 for a copy of the survey tool.

4. Data Collection and Analysis Process

During the interview process, the interviewers took care to ensure that respondents felt comfortable, regardless of their location. Respondents were encouraged to be candid in their responses and were informed that these responses would be framed as general findings, would be kept confidential, and would not be traceable to any one individual. Workers were asked to remain unbiased at all times, make no assumptions or prompts, and ask all questions but allow respondents to skip any question they did not feel comfortable answering.

Overall, the interviewers experienced excellent cooperation from respondents. This was likely influenced by the fact that many of the interviewers had previously been, or are now, fellow members of the homeless community. Another reason for interview cooperation may have been the gift of \$5, which was given to respondents upon the completion of the interview.

In order to avoid potential duplication of respondents, the survey requested respondents’ initials and date of birth, so that duplication could be avoided without compromising the respondents’ anonymity. Upon completion of the survey effort, an extensive verification

process was conducted to eliminate potential duplicates. This process examined respondents' date of birth, initials, gender, ethnicity, length of homelessness, and consistencies in patterns of responses to other questions on the survey.

The complete results of the homeless survey as well as the over-sampling survey are presented in Appendix 3.

5. Methodology for Developing Multiplier for Vehicles

As noted above, on the night of the count enumerators were instructed not to look inside vehicles and encampments to count sleeping occupants, but rather to just note the number of vehicles and camps. During the past four homeless counts, the Center on Homelessness has used data from the homeless survey to estimate the number of people in each car, van, RV or encampment based on how respondents answered the questions about where they were living and how many people were living with them. These responses are then used to generate a multiplier that is applied to the numbers of cars, RVs and camps counted.

In 2015, the homeless survey found an unusually small number of people who indicated they were living in vehicles or camps and had minor children present. Less than 1% of the total respondents said they had one or more children. This was far lower than in the prior three counts, when typically at least 5% of those interviewed were unsheltered adults who had children with them. To ensure the 2015 count did not undercount families with children, the results from the survey were adjusted by taking 13 of the 40 family households from the "over sampling" survey and adding them to the main sample for the purpose of generating the multipliers. The number of surveys added was based on the proportion of families with children surveyed in 2013. The multipliers developed are presented in Appendix 2.

**Table 2-A
Street Count Observed Totals**

Location	# Cars, RVs, Camps	# of Adult Only HH	# of People in Adult Only HH	# of Family HH	# of People in Family HH	# Adults in Family HH	# Children in Family HH	Total HH	Total People
People on Street		327	331	0	0	0	0	327	331
People in Cars	110	92	98	18	59	27	32	110	157
People in RVs	106	89	95	17	56	26	30	106	151
People in Encampments	136	136	136	0	0	0	0	136	136
TOTAL		644	660	35	115	53	62	679	775

Table 2-B
Vehicle Multipliers

Location	% Adult Only HH	Multiplier # Adults	% Family HH	Multiplier # PPI in Fam	Multiplier # Adults in Fam	Multiplier # Children in Fam
Vehicles	84%	1.07	16%	3.29	1.50	1.79

**Table 2-C
Shelter Count**

Provider	Program	HH Only Adults	Ppl in Adult Only HH	Family HH	Ppl in Family HH	Total HH	Total PPI
Emergency Shelter							
CORA	Emergency Shelter	6	6	8	18	14	24
Home And Hope	Interfaith Hospitality Network	0	0	4	17	4	17
MHA	Spring Street Shelter	15	15	0	0	15	15
Project Wehope	WeHOPE Shelter	42	42	0	0	42	42
Samaritan House	Safe Harbor Emergency	30	30	0	0	30	30
Star Vista	Your House South	3	3	0	0	3	3
VA Menlo Park	VADOM	56	56	0	0	56	56
Subtotal Shelter		152	152	12	35	164	187
Motel Voucher Programs							
San Mateo County H.S.A.	CalWORKS Vouchers	0	0	3	10	3	10
IVSN	Motel Voucher Program	0	0	19	57	19	57
Subtotal Motel Voucher Prog		0	0	22	67	22	67
Transitional Housing							
CORA	Case De Sor Juana Ines	0	0	8	25	8	25
MHA	Spring Street Transitional Housing	7	7	0	0	7	7
Samaritan House	Safe Harbor Transitional	56	56	0	0	56	56
Service League	Hope House	6	6	0	0	6	6
IVSN	Bridges 2	2	2	3	9	5	11
IVSN	Family Crossroads	0	0	3	11	3	11
IVSN	First Step for Families	0	0	37	149	37	149
IVSN	Haven Family House	0	0	20	80	20	80
IVSN	Maple Street	68	68	0	0	68	68
IVSN	Redwood Family House	0	0	7	25	7	25
Star Vista	Day Break	6	6	0	0	6	6
VA Menlo Park	Compensated Work Therapy (CWT)	10	10	0	0	10	10
Subtotal Transitional		155	155	78	299	233	454
Institutions							
Free at Last	Free at Last AOD	35	35	0	0	35	35
Health Right 360/WRA	WRA (AOD Treatment)	24	24	0	0	24	24

**Table 2-C
Shelter Count**

Provider	Program	HH Only Adults	Ppl in Adult Only HH	Family HH	Ppl in Family HH	Total HH	Total PPI
Hope House	Hope House SUD	6	6	0	0	6	6
Our Common Ground	Adult OCG (AOD Treatment)	6	6	0	0	6	6
Our Common Ground	OCG DMC (AOD Treatment)	16	16	0	0	16	16
Latino Commission	Casa Aztlan	7	7	0	0	7	7
Latino Commission	Casa Maria	4	4	0	0	4	4
Latino Commission	Casa Los Hermanos	3	3	0	0	3	3
Project 90	Project 90 AOD	30	30	0	0	30	30
San Mateo County Sheriff	San Mateo County Jail	155	155	0	0	155	155
San Mateo Medical Center	Medical Center	3	3	0	0	3	3
Subtotal Institutions		289	289	0	0	289	289
TOTAL		596	596	112	401	708	997

**Table 2-D
Combined Street and Shelter Count**

Location	Adult Only HH	People in Adult Only HH	Family HH	People in Family HH	Total HH	Total People
Street Count						
People Observed on Streets	327	331	0	0	327	331
People in Cars	92	98	18	59	110	157
People in RVs	89	95	17	56	106	151
People in Encampments	136	136	0	0	136	136
Subtotal Street Count	644	660	35	115	679	775
Shelter Count						
People in Emergency Shelters	152	152	12	35	164	187
People in Motel Voucher Programs	0	0	22	67	22	67
People in Transitional Housing	155	155	78	299	233	454
People in Institutions	289	289	0	0	289	289
Subtotal Shelter Count	596	596	112	401	708	997
TOTAL HOMELESS PEOPLE	1,240	1,256	147	516	1,387	1,772

**Table 2-E
2007 Through 2015 Combined Street and Shelter Counts**

Location	2007	2009	2011	2013	2015	Net Change (2013 to 2015)	% Change (2013 to 2015)
Street Count							
People Observed on Streets	596	422	466	353	331	-22	-6%
People in Cars	498	96	126	231	157	-74	-32%
People in RVs		170	246	392	151	-241	-61%
People in Encampments		115	324	323	136	-187	-58%
Subtotal Street Count	1,094	803	1,162	1,299	775	-524	-40%
Shelter Count							
People in Emergency Shelters	296	267	215	243	187	-56	-23%
People in Motel Voucher Programs	107	74	43	29	67	38	131%
People in Transitional Housing	306	403	441	431	454	23	5%
People in Institutions	261	249	288	279	289	10	4%
Subtotal Shelter Count	970	993	987	982	997	15	2%
TOTAL HOMELESS PEOPLE	2,064	1,796	2,149	2,281	1,772	-509	-24%

Table 2-F
Street Count by Jurisdiction and Location Type

City	Street		Cars		RVS		Encampments		Total	
	Total HH	Total PPI	Total HH	Total PPI	Total HH	Total PPI	Total HH	Total PPI	Total HH	Total PPI
Airport	1	1	0	0	0	0	0	0	1	1
Atherton	1	1	0	0	0	0	0	0	1	1
Belmont	1	1	0	0	7	10	0	0	8	11
Brisbane	8	8	1	1	4	6	6	6	19	21
Burlingame	2	2	2	2	1	1	2	2	7	7
Colma	2	2	0	0	1	1	0	0	3	3
Daly City	12	12	4	6	2	2	12	12	30	32
East Palo Alto	30	30	17	25	17	25	15	15	79	95
Foster City	0	0	0	0	0	0	0	0	0	0
Half Moon Bay	38	38	18	26	5	7	13	13	74	84
Hillsborough	0	0	0	0	0	0	0	0	0	0
Menlo Park	25	26	0	0	0	0	1	1	26	27
Millbrae	6	6	1	1	0	0	1	1	8	8
Pacifica	10	10	18	26	7	10	17	17	52	63
Portola Valley	0	0	0	0	0	0	0	0	0	0
Redwood City	88	91	18	26	32	49	57	57	195	223
San Bruno	4	4	1	1	1	1	2	2	8	8
San Carlos	4	4	4	6	7	9	1	1	16	20
San Mateo	44	44	9	12	14	20	6	6	73	82
South San Francisco	45	45	5	7	1	1	2	2	53	55
Unincorporated Total	6	6	10	16	7	9	1	1	24	32
Coastside	0	0	7	13	7	9	0	0	14	22
Central - Highlands/Baywood	0	0	0	0	0	0	0	0	0	0
North - Broadmoor	0	0	0	0	0	0	0	0	0	0
South - N Fair Oaks, West MP	6	6	3	3	0	0	1	1	10	10
Woodside	0	0	2	2	0	0	0	0	2	2
Scattered Sites	0	0	0	0	0	0	0	0	0	0
TOTAL	327	331	110	157	106	151	136	136	679	775

**Table 2-G
Street Count by Jurisdiction and Household Type**

City	Adult HH	Ppl in Adult HH	Fam. HH	PPI in Fam HH	Total HH	Total PPI
Airport	1	1	0	0	1	1
Atherton	1	1	0	0	1	1
Belmont	7	8	1	3	8	11
Brisbane	18	18	1	3	19	21
Burlingame	7	7	0	0	7	7
Colma	3	3	0	0	3	3
Daly City	29	29	1	3	30	32
East Palo Alto	73	75	6	20	79	95
Foster City	0	0	0	0	0	0
Half Moon Bay	70	71	4	13	74	84
Hillsborough	0	0	0	0	0	0
Menlo Park	26	27	0	0	26	27
Millbrae	8	8	0	0	8	8
Pacifica	48	50	4	13	52	63
Portola Valley	0	0	0	0	0	0
Redwood City	186	192	9	31	195	223
San Bruno	8	8	0	0	8	8
San Carlos	14	14	2	7	16	21
San Mateo	70	72	3	10	73	82
South San Francisco	52	52	1	3	53	55
Unincorporated	21	22	3	10	24	32
Coastside	11	12	3	10	14	22
Central - Highlands/Baywood	0	0	0	0	0	0
North - Broadmoor	0	0	0	0	0	0
South - N Fair Oaks, West MP	10	10	0	0	10	10
Woodside	2	2	0	0	2	2
Scattered Sites	0	0	0	0	0	0
TOTAL	644	660	35	116	679	776

**Table 2-H
Street Count by Jurisdiction: 2007 Through 2015**

City	2007 Count	2009 Count	2011 Count	2013 Count	2015 Count	Net Change (2013-2015)	Percent Change (2013-2015)
Airport	16	4	9	5	1	-4	-80%
Atherton	0	0	1	0	1	1	NA
Belmont	12	5	1	43	11	-32	-74%
Brisbane	11	1	0	34	21	-13	-38%
Burlingame	20	8	3	13	7	-6	-46%
Colma	2	0	1	7	3	-4	-57%
Daly City	42	49	44	27	32	5	20%
East Palo Alto	222	204	385	119	95	-24	-20%
Foster City	14	0	0	7	0	-7	-100%
Half Moon Bay	74	19	41	114	84	-30	-26%
Hillsborough	16	0	0	0	0	0	0%
Menlo Park	52	25	72	16	27	11	71%
Millbrae	16	1	1	21	8	-13	-61%
Pacifica	7	16	95	150	63	-87	-58%
Portola Valley	13	3	16	2	0	-2	-100%
Redwood City	212	220	233	307	223	-84	-27%
San Bruno	31	34	14	99	8	-91	-92%
San Carlos	9	11	9	10	20	10	100%
San Mateo	62	99	68	103	82	-21	-21%
South San Francisco	97	7	122	172	55	-117	-68%
Unincorporated	162	95	47	46	32	-14	-30%
Woodside	4	2	0	7	2	-5	-69%
Scattered Sites	0	0	0	0	0	0	NA
TOTAL	1,094	803	1,162	1,299	775	-524	-40%

**Table 2-I
Street Count by Jurisdiction Compared to General Population**

City	General Population*	% of General Population	Unsheltered Homeless Population	% of Unsheltered Homeless Population
Airport	NA	NA	1	0.13%
Atherton	7,159	0.96%	1	0.13%
Belmont	26,731	3.58%	11	1.42%
Brisbane	4,443	0.59%	21	2.71%
Burlingame	29,892	4.00%	7	0.90%
Colma	1,492	0.20%	3	0.39%
Daly City	104,739	14.01%	32	4.13%
East Palo Alto	29,143	3.90%	95	12.26%
Foster City	32,377	4.33%	0	0.00%
Half Moon Bay	12,013	1.61%	84	10.84%
Hillsborough	11,273	1.51%	0	0.00%
Menlo Park	33,071	4.42%	27	3.48%
Millbrae	22,424	3.00%	8	1.03%
Pacifica	38,606	5.17%	63	8.13%
Portola Valley	4,518	0.60%	0	0.00%
Redwood City	80,872	10.82%	223	28.77%
San Bruno	42,443	5.68%	8	1.03%
San Carlos	29,387	3.93%	20	2.58%
San Mateo	101,128	13.53%	82	10.58%
South San Francisco	66,174	8.85%	55	7.10%
Unincorporated	64,007	8.56%	32	4.13%
Woodside	5,481	0.73%	2	0.26%
Scattered Sites	0	0.00%	0	0.00%
TOTAL	747,373	100.00%	775	100.00%

*US Census 2013 Population Estimate

**Table 2-J
Shelter Count by Jurisdiction**

Provider	Program	Program Type	Total PPI
Burlingame			
Health Right 360/WRA	WRA (AOD Treatment)	Institution	24
Subtotal Burlingame			24
Daly City			
IVSN	Family Crossroads	Transitional Housing	11
Subtotal Daly City			11
East Palo Alto			
Free at Last	Free at Last AOD	Institution	35
Our Common Ground	Adult OCG (AOD Treatment)	Institution	6
Project Wehope	WeHOPE Shelter	Emergency Shelter	42
Subtotal East Palo Alto			83
Menlo Park			
IVSN	Haven Family House	Transitional Housing	80
VA Menlo Park	VADOM	Emergency Shelter	56
VA Menlo Park	Compensated Work Therapy (CWT)	Transitional Housing	10
Subtotal Menlo Park			146
Redwood City			
Hope House	Hope House SUD	Institution	6
IVSN	Maple Street	Transitional Housing	68
IVSN	Redwood Family House	Transitional Housing	25
Latino Commission	Casa Aztlan	Institution	7
MHA	Spring Street Shelter	Emergency Shelter	15
MHA	Spring Street Transitional Housing	Transitional Housing	7
Our Common Ground	OCG DMC (AOD Treatment)	Institution	16
San Mateo County Sheriff	San Mateo County Jail	Institution	155
Service League	Hope House	Transitional Housing	6
Star Vista	Your House South	Emergency Shelter	3
Star Vista	Day Break	Transitional Housing	6
Subtotal Redwood City			314
San Bruno			
Latino Commission	Casa Los Hermanos	Institution	3
Subtotal San Bruno			3
San Mateo			
IVSN	First Step	Transitional Housing	149
Latino Commission	Casa Maria	Institution	4
Project 90	Project 90 AOD	Institution	30
San Mateo Medical Center	Medical Center	Institution	3
Subtotal San Mateo			186
South San Francisco			
Samaritan House	Safe Harbor Emergency	Emergency Shelter	30
Samaritan House	Safe Harbor Transitional	Transitional Housing	56

**Table 2-J
Shelter Count by Jurisdiction**

Provider	Program	Program Type	Total PPI
Subtotal South San Francisco			86
Scattered Sites			
Home And Hope	Interfaith Hospitality Network	Emergency Shelter	17
San Mateo County H.S.A.	CalWORKS Vouchers	Motel Voucher	10
IVSN	Motel Voucher Program	Motel Voucher	57
IVSN	Bridges 2	Transitional Housing	11
Subtotal Scattered Sites			95
Confidential			
CORA	Emergency Shelter	Emergency Shelter	24
CORA	Case De Sor Juana Ines	Transitional Housing	25
Subtotal Confidential			49
TOTAL			997

**Table 2-K
Combined Street and Shelter Count by Jurisdiction**

City	Unsheltered	Sheltered	Total
Airport	1	0	1
Atherton	1	0	1
Belmont	11	0	11
Brisbane	21	0	21
Burlingame	7	24	31
Colma	3	0	3
Daly City	32	11	43
East Palo Alto	95	83	178
Foster City	0	0	0
Half Moon Bay	84	0	84
Hillsborough	0	0	0
Menlo Park	27	146	173
Millbrae	8	0	8
Pacifica	63	0	63
Portola Valley	0	0	0
Redwood City	223	314	537
San Bruno	8	3	11
San Carlos	20	0	20
San Mateo	82	186	268
South San Francisco	55	86	141
Unincorporated	32	0	32
Coastside	22	0	22
Central - Highlands/Baywood	0	0	0
North - Broadmoor	0	0	0
South - N Fair Oaks, West MP	10	0	10
Woodside	2	0	2
Scattered Sites	0	95	95
Confidential	0	49	49
TOTAL	775	997	1,772

APPENDIX 3: SURVEY DATA

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Unsheltered Homeless Survey

This Appendix provides a complete breakdown of the responses of all respondents to all the questions in the Homeless Survey. In these charts, the term “frequency” refers to the number of individuals who responded. There were 239 completed surveys (including household members), but every respondent did not respond to every question, thus the frequencies do not always total 239.

Note that the survey included interviews only with people who were unsheltered (living on streets, in vehicles, encampments and other places not meant for human habitation).

A. Location (Street, Park, Shelter, etc.)

1. Where did you sleep last night?

Response	Frequency	Percent
Vehicle (car, van, RV, truck)	82	34.3%
Street or sidewalk	38	15.9%
Encampment/woods	28	11.7%
Bus, train station, airport	23	9.6%
Park	19	7.9%
Under bridge/overpass	11	4.6%
Abandoned building	9	3.8%
Other	29	12.1%
Total	239	100.0%

B. Household Composition

3. Are there other adults or children in your household? If yes, data was collected on household members.

Response	Number of People	Percent	Number of Households	Percent
Single adult (over 18)	225	94.1%	225	97.4%
Two Adults (over 18), No Children	8	3.3%	4	1.7%
Family (1 or more adults and 1 or more children under 18)	6	2.6%	2	0.9%
Total	239	100.0%	231	100.0%

C. Demographics

4. How old are you?

Response	Frequency	Percent
Under 18	2	0.8%
18 to 24	7	3.0%
25 to 64	221	93.2%
65 and older	7	3.0%
Total	237	100.0%

5. Are you male, female or transgender?

Response	Frequency	Percent
Male	179	74.9%
Female	60	25.1%
Transgender Male to Female	0	0.0%
Transgender Female to Male	0	0.0%
Total	239	100.0%

6. Are you Hispanic or Latino?

Response	Frequency	Percent
Yes	45	18.9%
No	185	77.7%
Don't Know/Refused	8	3.4%
Total	238	100.0%

7. What is your race?

Response	Frequency	Percent
White	120	51.7%
Black/African American	44	19.0%
American Indian/Alaskan Native	15	6.5%
Native Hawaiian/Pacific Islander	13	5.6%
Asian	11	4.7%
Multiple Races/Other	21	9.1%
Don't Know/Refused	8	3.4%
Total	232	100.0%

D. Veteran Status

8. Have you served in the United States Armed Forces?

Response	Frequency	Percent
Yes	31	13.0%
No	205	85.8%
Don't Know/Refused	3	1.3%
Total	239	100.0%

9. Were you ever called into active duty as a member of the National Guard or as a Reservist?

Response	Frequency	Percent
Yes	10	4.2%
No	222	93.7%
Don't Know/Refused	5	2.1%
Total	237	100.0%

Some respondents served in either the USAF or in the Guard/Reserves

Response	Frequency	Percent
Served in US Armed Forces or Guard/Reserve	32	13.4%
Did not serve in USAF or Guard/Reserve	207	86.6%
Total	239	100.0%

10. Have you ever received health care or benefits from a VA center?

Response	Frequency	Percent
Yes	22	9.4%
No	207	88.5%
Don't Know/Refused	5	2.1%
Total	234	100.0%

E. Length of Homelessness and Episodes of Homelessness

11. Is this the first time you have been homeless?

Response	Frequency	Percent
Yes	95	39.9%
No	138	58.0%
Don't Know/Refused	5	2.1%
Total	238	100.0%

12. How long have been homeless this time?

Response	Frequency	Percent
One week or less	4	1.9%
Between one week and one month	11	5.3%
One to six months	42	20.1%
Six months to one year	38	18.2%
One to two years	34	16.3%
Three to five years	48	23.0%
Five to ten years	27	12.9%
More than ten years	5	2.4%
Total	209	100.0%

13. Including this time, how many separate times have you stayed in shelters or on the streets in the past three years?

Response	Frequency	Percent
Less than 4 times	101	60.8%
4 or more times	44	26.5%
Don't know/Refused	21	12.7%
Total	166	100.0%

13a. In total, how long did you stay in shelters or on the streets for those times?

Response	Frequency	Percent
One week or less	9	7.1%
Between one week and one month	11	8.7%
One to six months	38	29.9%
Six months to one year	21	16.5%
One to two years	11	8.7%
Three to five years	22	17.3%
Five to ten years	13	10.2%
More than ten years	2	1.6%
Total	127	100.0%

F. Chronic Homelessness

A chronically homeless person is defined by HUD as a single adult with a disability who has been homeless for a period of 12 months or longer or has been homeless for four times in the past three years, or a household in which at least one adult meets that definition.

The following tables present information on the group of respondents who indicated through their responses to Questions 12, 13 and 17 that they were chronically homeless. All of these households are single adults.

Response	Frequency	Percent
Chronically Homeless	82	34.9%
Not Chronically Homeless	153	65.1%
Total	235	100.0%

G. Geographic Location and Hometown

14. Where were you living at the time you most recently became homeless?

Response	Frequency	Percent
San Mateo County	172	74.5%
Other County in California	47	20.3%
Out of State	12	5.2%
Total	231	100.0%

If in San Mateo County, what City?

Response	Frequency	Percent
Redwood City	27	19.9%
Pacifica	26	19.1%
San Mateo	21	15.4%
South San Francisco	13	9.6%
Daly City	11	8.1%
San Bruno	8	5.9%
Half Moon Bay	8	5.9%
East Palo Alto	7	5.1%
San Carlos	5	3.7%
Belmont	4	2.9%
Refused	1	.7%
Millbrae	1	.7%
La Honda	1	.7%
Foster City	1	.7%
El Granada	1	.7%
Burlingame	1	.7%
Total	136	100.0%

15. Is your hometown in San Mateo County?

Response	Frequency	Percent
Yes	132	57.4%
No	95	41.3%
Don't Know/Refused	3	1.3%
Total	230	100.0%

If yes, what City do you consider your hometown?

Response	Frequency	Percent
San Mateo	23	22.5%
Pacifica	20	19.6%
Redwood City	17	16.7%
South San Francisco	14	13.7%
Daly City	8	7.8%
East Palo Alto	7	6.9%
San Bruno	5	4.9%
Half Moon Bay	3	2.9%

Response	Frequency	Percent
San Carlos	3	2.9%
Burlingame	1	1.0%
Menlo Park	1	1.0%
Total	102	100.0%

H. Prior Residence

16. Where did you live before you became homeless this last time, were you...

Response	Frequency	Percent
Renting a home or apartment	82	36.0%
Staying with friends	43	18.9%
Living with relatives	41	18.0%
Home owned by you or your partner	14	6.1%
Motel	13	5.7%
Prison/jail	13	5.7%
In treatment center	9	3.9%
Shelter or transitional housing	3	1.3%
Foster care	1	.4%
Other	9	3.9%
Total	228	100.0%

I. Disability

17. Please tell me whether any of these situations apply to you?

Response	Yes		No		Don't Know/Refused	
	Count	%	Count	%	Count	%
a. Do you have any ongoing health problems or medical conditions?	73	30.7%	142	59.7%	23	9.7%
b. Do you have a physical disability?	97	40.9%	128	54.0%	12	5.1%
c. Do you drink alcohol?	113	47.7%	115	48.5%	9	3.8%
d. Do you use illegal drugs?	67	28.5%	153	65.1%	15	6.4%
e. Do you have a psychiatric or emotional condition?	98	41.7%	117	49.8%	20	8.5%
f. Do you have PTSD?	67	28.0%	145	60.7%	22	9.2%
g. Have you ever had a traumatic brain injury?	76	32.1%	149	62.9%	12	5.1%

17h. Do any of the situations we just discussed keep you from holding a job or living in stable housing? ***The response to this question was used to determine if the respondent has a disabling condition.***

Response	Frequency	Percent
Yes	104	43.5%
No	82	34.3%
Don't Know/Refused	18	7.5%
Question skipped	35	14.6%
Total	239	100.0%

17i. Which ones keep you from holding a job or living in stable housing? **Response to this question was used to determine the type of disabling condition.**

Response	Frequency	Percent of all Respondents (N = 232)
Alcohol or illegal drug use	61	26.3%
Psychiatric/emotional condition	55	23.7%
Alcohol use	49	21.1%
Health issue	35	15.1%
Illegal drug use	31	13.4%
Physical Disability	29	12.5%
PTSD	16	6.9%
Brain Injury	17	7.3%
Total	NA	NA

Multiple response question

18. Have you ever received special education services for more than 6 months?

Response	Frequency	Percent
Yes	38	16.5%
No	179	77.8%
Don't Know/Refused	13	5.7%
Total	230	100.0%

19. Do you have AIDS or an HIV-related illness?

Response	Frequency	Percent
Yes	5	2.2%
No	213	91.8%
Don't Know/Refused	14	6.0%
Total	232	100.0%

20. Do you receive any disability benefits such as SSI, SSDI or Veteran's disability?

Response	Frequency	Percent
Yes	70	30.0%
No	156	67.0%
Don't Know/Refused	7	3.0%
Total	233	100.0%

J. Criminal Justice System Involvement

21. Are you currently on probation and/or parole?

Response	Frequency	Percent
Yes, probation	34	15.1%
Yes, parole	8	3.6%
Yes, both	5	2.2%
No	178	79.1%
Total	225	100.0%

K. Domestic Violence

22. Have you ever been a victim of domestic violence?

Response	Frequency	Percent
Yes	63	27.8%
No	156	68.7%
Don't Know/Refused	8	3.5%
Total	227	100.0%

L. Foster Care System Involvement

23. Were you ever in foster care?

Response	Frequency	Percent
Yes	24	10.7%
No	200	89.3%
Total	224	100.0%

23a. If yes, were you in Foster Care in San Mateo County?

Response	Frequency	Percent
Yes	9	15.0%
No	51	85.0%
Total	60	100.0%

23b. How long ago were you in Foster Care in San Mateo County?

Response	Frequency	Percent
One year or less	2	25.0%
Between 1 and 5 years ago	0	0.0%
Between 5 and 10 years ago	0	0.0%
Between 10 and 20 years ago	2	25.0%
More than 20 years ago	4	50.0%
Total	8	100.0%

M. Use of Services

24. Where do you usually get your medical care?

Response	Frequency	Percent
Emergency Room	76	33.3%
San Mateo Medical/CHOPE	48	21.1%
Don't ever go	31	13.6%
Community clinic	24	10.5%
Mobile Healthcare/van	15	6.6%
VA Hospital	11	4.8%
Ravenswood clinic	6	2.6%
Other	17	7.5%
Total	228	100.0%

25. Are you currently using any of the following services/ assistance?

Response	Frequency	Percent
Free meals	155	78.7%
Food pantry	116	58.9%
Bus passes	79	40.1%
Health services	65	33.0%
Mental health services	45	22.8%
Emergency shelter	37	18.8%
Shelter day services	22	11.2%
Transitional housing	16	8.1%
Job/vocational training	15	7.6%
Legal assistance	13	6.6%
Life skills classes	4	2.0%

Educational classes	2	1.0%
Total	NA	NA

Multiple response question

Over-Sampling Survey – Unsheltered Families with Children

To better understand the characteristics of unsheltered households with children, an “oversampling” survey was conducted. See Appendix 1, Methodology for details.

A. Household Composition

Everyone interviewed for the over-sampling survey was a household with at least one adult and one child. There were a total of 40 households interviewed consisting of 127 people (55 adults and 72 children)

Response	Frequency	Percent
Adults (age 18 and over)	55	43.3%
Children (under age 18)	72	56.7%
Total	127	100.0%

Average Household Size	
Average Number of People	3.2
Average Number of Adults	1.4
Average Number of Children	1.8

B. Location (Street, Park, Shelter, etc.)

1. Where did you sleep last night?

Response	Frequency	Percent
Vehicle (car, van, RV, truck)	124	97.6%
Other	3	2.4%
Total	127	100.0%

C. Demographics

4. How old are you?

Response	Frequency	Percent
Age 0 to 5	35	27.6%
Age 6 to 12	25	19.7%
Age 13 to 17	14	11.0%
18 to 24	11	8.7%
25 to 39	27	21.3%
40 to 49	10	7.9%
50 and older	5	3.9%
Total	127	100.0%

5. Are you male, female or transgender?

Response	Frequency	Percent
Male	47	37.0%
Female	80	63.0%
Transgender Male to Female	0	0.0%
Transgender Female to Male	0	0.0%
Total	127	100.0%

6. Are you Hispanic or Latino?

Response	Frequency	Percent
Yes	77	60.6%
No	49	38.6%
Don't Know/Refused	1	.8%
Total	127	100.0%

7. What is your race?

Response	Frequency	Percent
White	85	66.9%
Black/African American	27	21.3%
American Indian/Alaskan Native	1	.8%
Native Hawaiian/Pacific Islander	8	6.3%
Asian	6	4.7%
Total	127	100.0%

D. Veteran Status

Questions on Veteran Status were only asked of adults.

8. Have you served in the United States Armed Forces?

Response	Frequency	Percent
Yes	0	0.0%
No	53	100.0%
Don't Know/Refused	0	0.0%
Total	53	100.0%

9. Were you ever called into active duty as a member of the National Guard or as a Reservist?

Response	Frequency	Percent
Yes	0	0.0%
No	53	100.0%
Don't Know/Refused	0	0.0%
Total	53	100.0%

10. Have you ever received health care or benefits from a VA center?

Response	Frequency	Percent
Yes	0	0.0%
No	53	100.0%
Don't Know/Refused	0	0.0%
Total	53	100.0%

Sheltered Households – Demographic and Subpopulation Data

Data for the sheltered count was collected from HSA’s Homeless Information Management System (HMIS). For those programs that do not enter data into HMIS, a survey was conducted to collect the needed data directly from each program. Counts were compiled for people living in four types of sheltered locations: emergency shelter, motel voucher programs, transitional housing and institutions (jails, hospitals, AOD programs). However, there was no demographic or subpopulation data collected for the 289 people living in institutions. This appendix presents demographic and subpopulation data only for the 708 people living in shelters, motel voucher programs and transitional housing

Type of Sheltered Location	Number of People	Percent
Emergency Shelter	187	26.4%
Motel Voucher Program	67	9.5%
Transitional Housing	454	64.1%
Total	708	100.0%

A. Household Composition

Household Type	Number	Percent
Households of Only Adults	302	72.1%
Households with Adults and Children	112	26.7%
Households with Only Children (Unaccompanied minors)	5	1.2%
Total	419	100.0%

Adults and Children by Household Type	Number	Percent
Adults in Adult Only Households	302	42.7%
Adults in Households with Children	163	23.0%
Children in Households With Children	238	33.6%
Unaccompanied Children (under 18)	5	0.7%
Total	708	100.0%

Adults and Children	Number	Percent
Adults	465	65.7%
Children	243	34.3%
Total	708	100.0%

Adults = age 18 and over; Children = under age 18

B. Demographics

Gender	Number	Percent
Male	307	43.4%
Female	399	56.4%
Transgender Male to Female	2	0.3%
Transgender Female to Male	0	0.0%
Total	708	100.0%

Ethnicity	Number	Percent
Non-Hispanic/Non-Latino	430	60.7%
Hispanic/Latino	278	39.3%
Total	708	100.0%

Race	Number	Percent
White	303	42.8%
Black/African American	132	18.6%
Asian	17	2.4%
American Indian/Alaskan Native	130	18.4%
Native Hawaiian/Pacific Islander	88	12.4%
Multiple Races	38	5.4%
Total	708	100.0

C. Subpopulations

The table presents the numbers and percentages of adults in each of the subpopulations listed. Children are excluded from these calculations.

Population	Number	Percent of Adults (N = 465)
Chronically Homeless Adults	83	17.8%
Veterans	89	19.1%
Chronically Homeless Veterans	51	11.0%
Adults with Serious Mental Illness	103	22.2%
Adults with Substance Use Disorder	107	23.0%
Adults with HIV/AIDS	1	0.2%
Victims of Domestic Violence (adults only)	77	16.6%

APPENDIX 4: SURVEY
2015 San Mateo County Homeless Survey

To be completed by interviewer:

Type of Participant:

- Single Adult
 Adult Member of Family (**Be sure to complete Survey Addendum for Household Members!**)

Language Interview Conducted: English Spanish Other:

City Neighborhood Where Interview Conducted:

Interview Date: _____ Interviewer's Name: _____

To be completed by Center on Homelessness:

City Code: _____ Form Number: _____

Hello, my name is _____ and I'm a volunteer for San Mateo County's Center on Homelessness. We are conducting a survey to count homeless people to provide better programs and services to them. Your participation is voluntary and your responses to these questions will not be shared with anyone outside of our team. I need to read each question all the way through. Can I have about 15 minutes of your time?

- No, survey refused. YES (*Begin asking questions.*)

This survey is completely confidential, but we do need to create a unique number just for you so that we don't mistakenly count you twice.

- a. What are the first two letters of your first name? ___ ___
 b. What are the first two letters of your last name? ___ ___
 c. What is your birthdate? (mm/dd/yyyy) ___ ___ / ___ ___ / ___ ___

<p>1. Where did you sleep last night? (<i>don't read the categories, let respondent tell you</i>):</p> <p><input type="checkbox"/> Street or sidewalk <input type="checkbox"/> Vehicle (car, van RV, truck) <input type="checkbox"/> Park <input type="checkbox"/> Abandoned building <input type="checkbox"/> Bus, train station, airport <input type="checkbox"/> Under bridge/overpass <input type="checkbox"/> Encampment/woods <input type="checkbox"/> Other location (specify) _____</p> <p><i>If any of these locations, continue on to Question 2</i></p>	<p>2. Did another volunteer or survey worker already ask you these same questions about where you were staying last night?</p> <p><input type="checkbox"/> Yes (STOP. Thank person and end the interview.) <input type="checkbox"/> No (<i>Continue to question 3.</i>) <input type="checkbox"/> Don't Know/Refused (<i>Continue to question 3.</i>)</p>
<p>3. Are there any other adults or children in your household who were sleeping in the same location with you last night?</p> <p><input type="checkbox"/> No (<i>Continue to question 4</i>) <input type="checkbox"/> Yes (<i>Let the person know you will also need to collect some data on his or her household members. Be sure to complete the survey addendum for household members after Question 25</i>)</p>	<p>4. How old are you? _____</p> <p>4a. <i>If hesitant, ask Are you.....?</i></p> <p><input type="checkbox"/> Under 18 <input type="checkbox"/> 18-24 <input type="checkbox"/> 25+ <input type="checkbox"/> Don't know/Refuse to Answer</p>
<p>5. Are you male, female, or transgender?</p> <p><input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Transgender Male to Female <input type="checkbox"/> Transgender Female to Male</p>	<p>6. Are you Hispanic or Latino?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>

<p>7. What is your race? You can select one or more races. <i>(Please read categories.)</i></p> <p><input type="checkbox"/> American Indian or Alaska Native</p> <p><input type="checkbox"/> Asian</p> <p><input type="checkbox"/> Black or African American</p> <p><input type="checkbox"/> Native Hawaiian or Other Pacific Islander</p> <p><input type="checkbox"/> White</p> <p><input type="checkbox"/> Other (specify):</p> <p><input type="checkbox"/> Don't Know / Refuse to Answer</p>	<p>8. Have you ever served in the United States Armed Forces (e.g. served in full-time capacity in the Army, Navy, Air Force, Marines Corps, or Coast Guard).</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>
<p>9. Were you ever called into active duty as a member of The National Guard or as a Reservist?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>	<p>10. Have you ever received health care or benefits from a Veterans Administration medical center?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>
<p>11. Is this the first time you have been homeless?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>	<p>12. How long have you been homeless <u>this time</u>? Only include time spent staying in shelters and/or on the streets</p> <p>_____ Days</p> <p>_____ Weeks</p> <p>_____ Months</p> <p>_____ Years</p> <p>_____ Don't Know/Refuse to Answer</p>
<p>13. <i>(Skip 13 and 13a if person answered Yes to 11).</i> Including this time, how many separate times have you stayed in shelters or on the streets in the past 3 years; that is, since January 2011? Was it 4 or more times or less than 4 times?</p> <p><input type="checkbox"/> Less than 4 times</p> <p><input type="checkbox"/> 4 or more times</p> <p><input type="checkbox"/> Don't Know/Refuse to Answer</p>	<p>13a. In total, how long did you stay in shelters or on the streets for those times? (Enter days, weeks, months, years)</p> <p>_____ Days</p> <p>_____ Weeks</p> <p>_____ Months</p> <p>_____ Years</p> <p>_____ Don't Know/Refuse to Answer</p>
<p>14. Where were you living at the time you most recently became homeless? <i>(Select only one)</i></p> <p><input type="checkbox"/> San Mateo County? What city? _____</p> <p><input type="checkbox"/> Other county in CA? What county? _____</p> <p><input type="checkbox"/> Out of state? What state? _____</p>	<p>15. Is your hometown in San Mateo County?</p> <p><input type="checkbox"/> Yes? What city? _____</p> <p><input type="checkbox"/> No</p>
<p>16. Immediately before you became homeless this last time, were you <i>(Select only one)</i>:</p> <p><input type="checkbox"/> Renting a home or apartment</p> <p><input type="checkbox"/> Living with relatives</p> <p><input type="checkbox"/> Staying with friends</p> <p><input type="checkbox"/> Living in a home owned by you or your partner</p> <p><input type="checkbox"/> Living in a motel</p> <p><input type="checkbox"/> In jail or prison</p> <p><input type="checkbox"/> In a treatment center</p> <p><input type="checkbox"/> In foster care</p> <p><input type="checkbox"/> In a shelter or transitional housing</p> <p><input type="checkbox"/> Other: _____</p>	
<p>17. Please tell me whether any of these situations apply to you:</p> <p>17a. Do you have any ongoing health problems or medical conditions such as diabetes, cancer, heart disease?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>	<p>17b. Do you have a physical disability?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>
<p>17c. Do you drink alcohol?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>	<p>17d. Do you use illegal drugs? This includes prescription drugs that were not prescribed for you.</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>

<p>17e. Do you have psychiatric or emotional conditions such as depression or schizophrenia? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>	<p>17f. Do you have post-traumatic stress disorder or PTSD? (If necessary, explain that this is a condition that can occur in people who have seen or had life-threatening events such as natural disasters, serious accidents, war, or personal violence. If may cause feelings of detachment). <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>
<p>17g. Have you ever had a traumatic injury to your brain from a bump, blow, or wound to the head? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>	<p>17h. (If the person has none of the above health issues, skip to question Do any of the situations we just discussed keep you from holding a job or living in stable housing? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>
<p>17i. If person answered yes to question 17h, ask 17i, if no, skip to question 18. Which ones keep you from holding a job or living in stable housing? <input type="checkbox"/> Alcohol use <input type="checkbox"/> Illegal drug use <input type="checkbox"/> Ongoing health issue <input type="checkbox"/> PTSD <input type="checkbox"/> Psychiatric / emotional condition <input type="checkbox"/> Physical disability <input type="checkbox"/> Brain injury</p>	<p>18. Have you ever received special education (Special Ed) services for more than 6 months? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>
<p>19. Do you have AIDS or an HIV-related illness <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>	<p>20. Do you receive any disability benefits such as Social Security Income, Social Security Disability Income, or Veteran's Disability Benefits? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>
<p>21. Are you currently on probation or parole? <input type="checkbox"/> Yes, probation <input type="checkbox"/> Yes, parole <input type="checkbox"/> Yes, both <input type="checkbox"/> No</p>	<p>22. Have you ever been a victim of domestic violence? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know/Refuse to Answer</p>
<p>23. Were you ever in foster care? <input type="checkbox"/> Yes <input type="checkbox"/> No 23a. If Yes, ask question 23. If no, skip to question 24. Were you in Foster Care In San Mateo County? <input type="checkbox"/> Yes <input type="checkbox"/> No 23b. If Yes, ask question 23b. If no, skip to question 24. How long ago were you in Foster Care in San Mateo County? Years: _____ Months: _____ Days: _____</p>	<p>24. Where do you usually get your medical care? (Select only one.) <input type="checkbox"/> Emergency Room <input type="checkbox"/> Mobile Healthcare Van <input type="checkbox"/> Community Clinic <input type="checkbox"/> San Mateo Medical/CHOPE <input type="checkbox"/> Ravenswood Clinic <input type="checkbox"/> Veterans Affairs Hospital/Clinic <input type="checkbox"/> Don't ever go <input type="checkbox"/> Other _____</p>
<p>25. Are you currently using any of the following services or assistance? (Read the entire list and check all that apply.) <input type="checkbox"/> Emergency shelter <input type="checkbox"/> Life skills classes <input type="checkbox"/> Other: _____ <input type="checkbox"/> Transitional housing <input type="checkbox"/> Shelter day services <input type="checkbox"/> Not using services <input type="checkbox"/> Free meals <input type="checkbox"/> Legal assistance <input type="checkbox"/> Food pantry <input type="checkbox"/> Health services <input type="checkbox"/> Bus passes <input type="checkbox"/> Mental health services <input type="checkbox"/> Job/vocational training <input type="checkbox"/> Educational classes</p>	

STOP HERE! Go back and check Question 3. If the person you are interviewing has other household members go on to Question 26 and complete the entire Survey Addendum for Household Members.

If the person has no other household members, thank them for taking the survey.

Survey Addendum for Additional Household Members

Complete one column for each additional household member. Do not include the head of household (the person who replied to questions 1 to 25). Ask each person in the household the questions directly. If the person cannot answer the questions (because they are too young, are not present, or for any other reason) ask the head of household to provide the answers for them.

Questions	Person 1	Person 2	Person 3	Person 4
26. What are your initials?				
Just to confirm, you stayed at an unsheltered location with [name or initials of head of household] last night? <input type="checkbox"/> Yes <input type="checkbox"/> No. If no, STOP. Only collect data on household members who were with the head of household in an unsheltered location last night. If yes, continue to Question 27.				
Questions 27 to 31 should be asked of ALL household members (adults and children).				
27. How are you related to the head of household?	<input type="checkbox"/> Child <input type="checkbox"/> Spouse <input type="checkbox"/> Other Family <input type="checkbox"/> Non-Married Partner <input type="checkbox"/> Other, Non Family	<input type="checkbox"/> Child <input type="checkbox"/> Spouse <input type="checkbox"/> Other Family <input type="checkbox"/> Non-Married Partner <input type="checkbox"/> Other, Non Family	<input type="checkbox"/> Child <input type="checkbox"/> Spouse <input type="checkbox"/> Other Family <input type="checkbox"/> Non-Married Partner <input type="checkbox"/> Other, Non Family	<input type="checkbox"/> Child <input type="checkbox"/> Spouse <input type="checkbox"/> Other Family <input type="checkbox"/> Non-Married Partner <input type="checkbox"/> Other, Non Family
28. How old are you? (Enter number)				
28a. If hesitant, ask, Are you?	<input type="checkbox"/> Under 18 <input type="checkbox"/> 18-24 <input type="checkbox"/> 25+ <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Under 18 <input type="checkbox"/> 18-24 <input type="checkbox"/> 25+ <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Under 18 <input type="checkbox"/> 18-24 <input type="checkbox"/> 25+ <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Under 18 <input type="checkbox"/> 18-24 <input type="checkbox"/> 25+ <input type="checkbox"/> Don't know/Refuse to Answer
29. Are you male, female, or transgender?	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Transgender Male to Female <input type="checkbox"/> Transgender Female to Male	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Transgender Male to Female <input type="checkbox"/> Transgender Female to Male	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Transgender Male to Female <input type="checkbox"/> Transgender Female to Male	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Transgender Male to Female <input type="checkbox"/> Transgender Female to Male
30. Are you Hispanic or Latino?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
31. What is your race? You can select one or more races.	<input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Black or African American	<input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Black or African American	<input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Black or African American	<input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Black or African American

	<input type="checkbox"/> Native Hawaiian or Other Pacific Islander <input type="checkbox"/> White <input type="checkbox"/> Other (specify): <input type="checkbox"/> Don't Know / Refuse to Answer	<input type="checkbox"/> Native Hawaiian or Other Pacific Islander <input type="checkbox"/> White <input type="checkbox"/> Other (specify): <input type="checkbox"/> Don't Know / Refuse to Answer	<input type="checkbox"/> Native Hawaiian or Other Pacific Islander <input type="checkbox"/> White <input type="checkbox"/> Other (specify): <input type="checkbox"/> Don't Know / Refuse to Answer	<input type="checkbox"/> Native Hawaiian or Other Pacific Islander <input type="checkbox"/> White <input type="checkbox"/> Other (specify): <input type="checkbox"/> Don't Know / Refuse to Answer
Questions 32 to 43 should be asked to ADULT household members ONLY				
32. Have you ever served in the United States Armed Forces (e.g. served in full-time capacity in the Army, Navy, Air Force, Marines Corps, or Coast Guard).	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
33. Were you ever called into active duty as a member of The National Guard or as a Reservist?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
34. Have you ever received health care or benefits from a Veterans Administration medical center?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
35. Is this the first time you have been homeless?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
36. How long have you been homeless <u>this time</u> ? Only Include time spent staying in shelters and/or on the streets	_____ Days _____ Weeks _____ Months _____ Years _____ Don't Know/Refuse to Answer	_____ Days _____ Weeks _____ Months _____ Years _____ Don't Know/Refuse to Answer	_____ Days _____ Weeks _____ Months _____ Years _____ Don't Know/Refuse to Answer	_____ Days _____ Weeks _____ Months _____ Years _____ Don't Know/Refuse to Answer
37. (Skip question 37 and 38 if person answered Yes to 35). Including this time, how many separate times have you stayed in shelters or on the streets in the past 3 years, that is since January 2011? Was it 4 or more times or less than 4 times?	<input type="checkbox"/> Less than 4 times <input type="checkbox"/> 4 or more times <input type="checkbox"/> Don't Know/Refuse to Answer	<input type="checkbox"/> Less than 4 times <input type="checkbox"/> 4 or more times <input type="checkbox"/> Don't Know/Refuse to Answer	<input type="checkbox"/> Less than 4 times <input type="checkbox"/> 4 or more times <input type="checkbox"/> Don't Know/Refuse to Answer	<input type="checkbox"/> Less than 4 times <input type="checkbox"/> 4 or more times <input type="checkbox"/> Don't Know/Refuse to Answer
38. In total, how long did you stay in shelters or on the streets for those times? (Enter days, weeks, months, years)	_____ Days _____ Weeks _____ Months _____ Years _____ Don't Know/Refuse to Answer	_____ Days _____ Weeks _____ Months _____ Years _____ Don't Know/Refuse to Answer	_____ Days _____ Weeks _____ Months _____ Years _____ Don't Know/Refuse to Answer	_____ Days _____ Weeks _____ Months _____ Years _____ Don't Know/Refuse to Answer

39. Please tell me whether any of these situations apply to you:				
39a. Do you have any ongoing health problems or medical conditions such as diabetes, cancer, heart disease?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
39b. Do you have a physical disability?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
39c. Do you drink alcohol?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
39d. Do you use illegal drugs? This includes prescription drugs that were not prescribed for you.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
39e. Do you have psychiatric or emotional conditions such as depression or schizophrenia?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
39d. Do you have post-traumatic stress disorder or PTSD? <i>(If necessary, explain that this is a condition that can occur in people who have seen or had life-threatening events such as natural disasters, serious accidents, war, or personal violence. It may cause feelings of detachment).</i>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
39g. Have you ever had a traumatic injury to your brain from a bump, blow, or wound to the head?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
39h. <i>(If the person has none of the above health issues, skip to question 40)</i> Do any of these situations we just discussed keep you from holding a job or living in stable housing?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
39i. <i>If person answered yes to question 39h, ask question 39i, if no, skip to question 40</i> Which ones keep you from holding a job or living in stable housing?	<input type="checkbox"/> Alcohol use <input type="checkbox"/> Illegal drug use <input type="checkbox"/> Ongoing health issue <input type="checkbox"/> PTSD <input type="checkbox"/> Psychiatric / emotional condition	<input type="checkbox"/> Alcohol use <input type="checkbox"/> Illegal drug use <input type="checkbox"/> Ongoing health issue <input type="checkbox"/> PTSD <input type="checkbox"/> Psychiatric / emotional condition	<input type="checkbox"/> Alcohol use <input type="checkbox"/> Illegal drug use <input type="checkbox"/> Ongoing health issue <input type="checkbox"/> PTSD <input type="checkbox"/> Psychiatric / emotional condition	<input type="checkbox"/> Alcohol use <input type="checkbox"/> Illegal drug use <input type="checkbox"/> Ongoing health issue <input type="checkbox"/> PTSD <input type="checkbox"/> Psychiatric / emotional condition

	<input type="checkbox"/> Physical disability <input type="checkbox"/> Brain injury	<input type="checkbox"/> Physical disability <input type="checkbox"/> Brain injury	<input type="checkbox"/> Physical disability <input type="checkbox"/> Brain injury	<input type="checkbox"/> Physical disability <input type="checkbox"/> Brain injury
40. Have you ever received special education (special ed) services for more than 6 months?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
41. Do you have AIDS or an HIV related illness?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
42. Do you receive any disability benefits such as Social Security Income, Social Security Disability Income, or Veteran's disability Benefits?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer
43. Have you ever been a victim of domestic violence?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know/Refuse to Answer

Thank you for completing the survey!