

Amy Ow

From: Jessica Henderson-McBean <JHenderson-McBean@swca.com>
Sent: Thursday, December 17, 2020 12:41 PM
To: Camille Leung
Cc: Amy Ow; Kristen Outten
Subject: RE: Complaint about noise from new house construction at San Mateo Highlands Lot 11

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Hi Camille,

Yes I will call Bob to discuss, and will be onsite tomorrow to follow up in person with what we discuss.

Thanks,

Jessie

From: Camille Leung <cleung@smcgov.org>
Sent: Thursday, December 17, 2020 12:16 PM
To: Jessica Henderson-McBean <JHenderson-McBean@swca.com>
Cc: Amy Ow <aow@smcgov.org>
Subject: FW: Complaint about noise from new house construction at San Mateo Highlands Lot 11

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Hi Jessie,

Can you look into this and work with Bob? Thanks!

From: Tom Finke <tomfinke2010@gmail.com>
Sent: Thursday, December 17, 2020 12:01 PM
To: Robert Pellegrine <robertpellegrine@yahoo.com>
Cc: Camille Leung <cleung@smcgov.org>; bob.p@nexgenbuilders.com
Subject: Complaint about noise from new house construction at San Mateo Highlands Lot 11

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Hello Bob and Camille,

I'm writing to complain about the construction noise from the new house construction project on Lot 11 in the San Mateo Highlands, next to my house at 2067 New Brunswick Drive. My family has endured five months of construction noise so far, which has been particularly painful due to the Covid-19 pandemic, since my wife and I are both working from home, and both of my children are attending school online at home.

At this point, the noise of the gasoline-powered generator used by the construction crew day after day has become unacceptable. This video link will give you an idea of how loud it is: <https://youtu.be/6zACU6BQY-U>. Every day. While my kids are trying to attend school.

This past Saturday I spoke in person onsite with Bob about the noise. He indicated it may be months before Nexgen Builders are able to run a power line from the nearest utility pole, so he suggested in the meantime moving the generator to the back of the house, which should decrease the noise level. Today is Thursday, and the generator has not been moved.

The Highlands Estates project conditions of approval document contains the following items:

Mitigation Measure NOI-1:

The Project Applicant shall require that the following noise reduction practices be implemented by including them in the contractor construction documents:

- 1. Equipment and trucks used for project grading and construction would utilize the best available noise control techniques (e.g. improved exhaust mufflers, equipment redesign, use of intake silencers, ducts, engine enclosures, and acoustically-attenuating shields or shrouds) in order to minimize construction noise impacts.*
- 2. Equipment used for project grading and construction would be hydraulically or electrically powered impact tools (e.g. jack hammers and pavement breakers) wherever possible to avoid noise associated with compressed air exhaust from pneumatically—powered tools. Compressed air exhaust silencers would be used on other equipment. Other quieter procedures would be used such as drilling rather than impact equipment whenever feasible.*
- 3. The grading and construction activity would be kept to the hours of 7:00 AM to 7:00 PM, Monday through Friday. Saturday hours (8:00 AM to 5:00 PM) are permitted upon the discretion of County approval based on input from nearby residents and businesses. Saturday construction (8:00 AM to 5:00 PM) would be allowed once the buildings are fully enclosed. Noise generating grading and construction activities shall not occur at any time on Sundays, Thanksgiving, and Christmas.*
- 4. Residential property owners within 200 feet of planned construction areas shall be notified of the construction schedule in writing, prior to construction; the project sponsor shall designate a "disturbance coordinator" who shall be responsible for responding to any local complaints regarding construction noise; the coordinator (who may be an employee of the developer or general contractor) shall determine the cause of the complaint and shall require that reasonable measures warranted to correct the problem be implemented; a telephone number of the noise disturbance coordinator shall be conspicuously posted at the construction site fence and on the notification sent to neighbors adjacent to the site.*

I can prove that each one of these items has been violated. But before we go down that legal road, how about at least moving the gasoline-powered generator to the back of the house.

Thank you,
Tom